

NAAC-Criterion 6: Governance, Leadership and Management

M. S. Ramaiah University of Applied Sciences

HEI CLAIM SHEET for the metric 6.2.2

Details		Weightage
Criterion	6. Governance, Leadership and Management	100
Key Indicator	6.2 Strategy Development and Deployment	10
Metric	<p>6.2.2 Institution Implements e-governance in its operations.</p> <p>6.2.2.1 e-governance is implemented covering the following areas of operations:</p> <ol style="list-style-type: none"> 1. Administration including complaint management 2. Finance and Accounts 3. Student Admission and Support 4. Examinations 	5
Response	A. All of the above	

M.S. Ramaiah University of Applied Sciences (MSRUAS) has implemented e-Governance in Administration, Finance and Accounts, Student Admissions Examinations. MSRUAS has full-fledged ERP Software "JUNO" for the complete operations, data integration and report generation for all the faculties and functional units. ERP covers Academic operations involving teaching-learning processes, mentor system, feedback mechanisms and reporting, financial management including fee module, Complaint management for maintenance and other related operations through e-governance.

In addition to ERP, other softwares like Office365 is employed for all faculty providing up to 2TB of cloud storage, Microsoft Teams used for online teaching learning, Merito(for admission processes), Knowlarity, Coding and De-coding of answer scripts(Digital Valuation System), ZOOM tool(proctored examinations) , HIMS for Hospital Administration, LibSoft, EasyLib for library automation are used for various operations.

TALLY software is used for maintaining financial operations.

Annual e-Governance report are presented and approved in the Board of Governor (BoG).



MSRUAS employs the following softwares in its e-Governance operations:

Administration and Complaint Management	<ol style="list-style-type: none">1. ERP JUNO2. HIMS3. Voyager Messaging4. Library Softwares(LibSoft, EasyLib)5. Office 365
Finance and Accounts	<ol style="list-style-type: none">1. ERP JUNO2. TALLY
Student Admission and Support	<ol style="list-style-type: none">1. ERP JUNO2. Merito(NoPaper Forms)3. Knowlarity
Examinations	<ol style="list-style-type: none">1. ERP JUNO2. ZOOM3. DVS(LogiSys)

The following are the documents submitted by HEI in support of metric 6.2.2:
e-Governance Policy, Screenshots of ERP module-wise and other related support softwares,
Minutes of Meeting of BoG approval of Annual e-Governance reports attested by Registrar

Registrar
M.S. Ramaiah University of Applied Sciences
Bangalore - 560 054
Registrar

List of Documents and links for Metric 6.2.2

Sr. No	Name of the Document	Weblink
1	Screen shots of user interfaces of each module reflecting the name of the HEI covering: <ul style="list-style-type: none">• Administration including complaint management• Finance and Accounts• Student Admission and Support• Examinations	View Link
2	Institutional Data in template (DVV)	View Link
3	a. Annual e-governance report approved by the Board of Governors (BOG) b. e-Governance reports from 2018-19 to 2022-23	View Link View Link
Additional information		
4	ERP Document	View Link